

ANNUAL REPORT 2010 - 2011



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**Oakville
Parent-Child
Centre**

Chair's Message

Over thirty years ago, the founders of the Oakville Parent-Child Centre (OPCC) had a dream that began in the basement of a house. Today that dream lives on through the support, nurture and empowerment that the OPCC provides to the families, caregivers and children, which are accommodated in our four locations and multiple outreach centres.

When I reflect back on 2010/2011 for OPCC, stability comes to mind. While the previous year was one of change, this past year was the stabilization of that change. Our new Executive Director, Robin Garell, cemented her role as the leader of the OPCC, and her determination and perseverance led to new partnerships within our community. Our strategic plan, in the second year of its term, remained as a top priority and continued to meet its objectives. The charitable donations and funding that we received continued to be affected by economic and political factors, however our financial results remained strong. While the challenges of full-day kindergarten and the fast-growing Oakville community continued to impact us, we persisted to meet the needs of our clients.

The OPCC could not exist and function effectively without the continual support of our funders and partners, the hard work and dedication of our Executive Director, her management team and all of the OPCC employees and volunteers, and the unwavering commitment and good governance of my fellow Board members. Your contributions, whatever form they take, are simply invaluable and deeply appreciated.

I am proud to serve as the Chair of the OPCC for 2011/2012, a registered charity which is deeply rooted within the Oakville Community, as we continue to provide accessible and quality programming; develop our brand and raise awareness of our profile within our community; and expand our resource base and funding.

On behalf of the Board of Directors,

A handwritten signature in black ink, appearing to read 'Selena McLeod', with a long, sweeping horizontal stroke extending to the right.

Selena McLeod
Chair of the Board

Executive Director's Message

Oakville Parent-Child Centre (OPCC) has a long history of providing quality early learning and child care opportunities for families with young children in our town. There have been significant changes, challenges and new opportunities over this past year for OPCC.

The changes with the implementation of full-day kindergarten for four and five year olds will continue to impact the Centre. So far two of our early childhood educators have joined the boards of education and are now working side by side with kindergarten teachers. As the full-day kindergarten program continues to be implemented, OPCC will evolve its programs to accommodate the shift in demand. Please stay tuned.

My thanks are extended to the Board members and the staff team for their high caliber work. As I reflect on the last year, the Board members have worked diligently to ensure proper governance of OPCC. Meanwhile the staff and volunteers have created caring, inclusive environments for children and families. They truly are the heart and soul of the organization.

At the core of OPCC are the families and children we support throughout the year. And this past year, staff and volunteers supported over 2000 parents and 3000 children. The results have been amazing.

OPCC continues to positively impact the functioning of families and helps children aged zero to six achieve the best possible developmental start.

In 2010 the Board set a strategic plan that focused on marketing and fundraising in order to enhance our ability to support families in Oakville. Thanks in part to an Ontario Trillium Foundation grant, work has progressed in both of these areas over the past year. We are excited to be unveiling a new brand in 2012 that aims to increase our profile and partner with businesses and other organizations in new ways.

Thank you to those individuals, community groups, businesses and funders who invest in OPCC. You are helping us to provide opportunities for families to learn and grow together.

I am truly proud of all of our programs at OPCC and continue to be thankful for our excellent staff whose creativity and dedication help us achieve our mission: *to support, nurture and empower families, children and their caregivers.*



Robin Garell
Executive Director

Treasurer's Report

After another year of challenging economic times, on behalf of the Board of Directors, I am pleased to submit this report. Through the leadership of our Executive Director Robin Garell, the Centre was able to finish the fiscal year ending March 31, 2011 with a balanced budget. The Centre has a continually growing demand for our services and increasing costs, however, we have managed to adapt to a difficult environment where our funding has remained largely unchanged in the past few years. Despite these challenges, the Centre continues to deliver high quality services and programs that the Oakville community has come to expect from us.

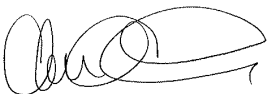
The Centre derives a significant portion of our revenues from two sources: The Ministry of Children and Youth Services through the Ontario Early Years program (about 42%) and program fees (39%). With these two sources of revenues making up a large majority of our total revenues, the Centre is continually looking for ways to diversify our funding so that we are not reliant on any one source. The fiscal 2012 year has a large branding and marketing project planned, with the expectation that one of the outcomes will be raising our community profile and attracting new sources of revenues, especially from businesses and partners in the Oakville community.

The Board would like to extend its gratitude to the Ministry of Children and Youth Services, United Way of Oakville and the Regional Municipality of Halton, all of whom have been long time partners and supporters of the Centre. These organizations have become integral in the delivery of our programs and services and we thank them dearly for their support in the past, present and future.

Finally, I would be remiss if I did not thank the members of the community and local organizations who have donated to the Centre. The Centre would not be what it is today without them, so thank you.

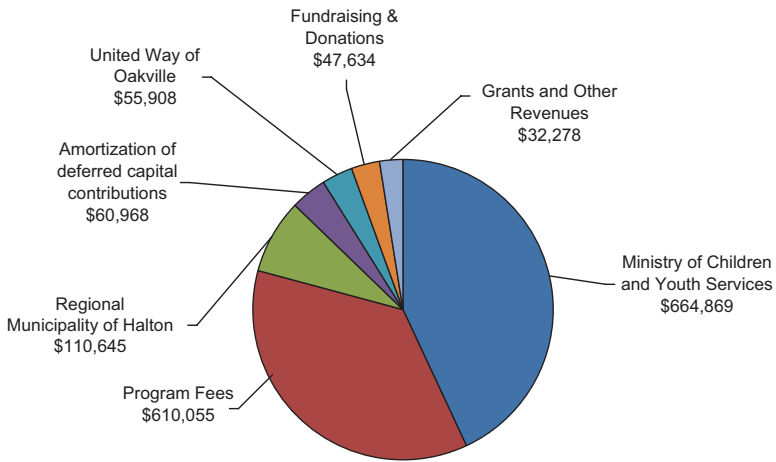
Presented in this annual report is a summary of our revenues and expenses for the year ending March 31, 2011. The summary shows a small surplus of approximately \$2,000, similar to the prior year. Additional detail about our financial results and financial position can be obtained from our audited financial statements which are posted on our website. Our statements were audited again by SB Partners LLP. SB Partners LLP were re-appointed as our auditors for the 2012 fiscal year.

The Board is excited for the upcoming fiscal year, and is confident that through Robin's direction, the Centre will continue to exceed the expectations of the Oakville community in a fiscally responsible way.

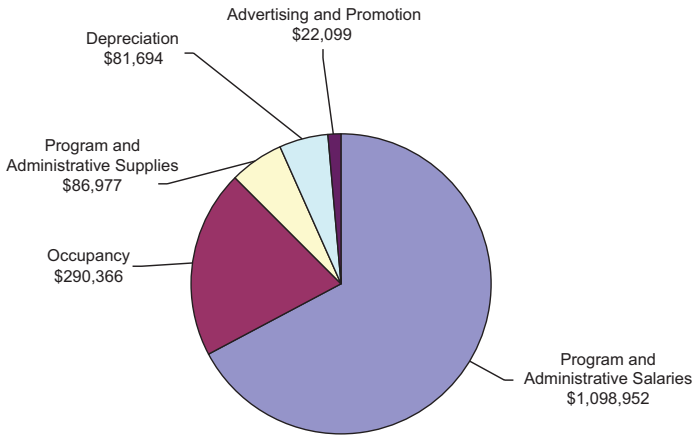


Christopher J. Alexander, CA, CBV
Treasurer

Sources of Revenue 2010-2011



Expenditures 2010-2011



Funders

We would like to acknowledge the following key funders for their continued support and recognition of the important role of OPCC in our community:

Ministry of Children and Youth Services
 Regional Municipality of Halton
 United Way of Oakville

Community Support:

American Women's Club of Oakville
 Bank of Montreal
 E.J. James Public School
 Home Trust
 IODE
 Kiwanis Club of Oakville

Lanark Community Programs
 Love of Literacy
 Oakville Community Foundation
 Ontario Trillium Foundation
 PricewaterhouseCoopers
 TD Bank Financial Group

Board Member Bios

Selena McLeod - Chairperson • Stay-at-home mom

- **Relevant experience:** Corporate/Commercial lawyer with management experience and a parent user of the Centre
- **Why I joined the Board:** I have a general interest in volunteering within my community and a specific interest in the OPCC as a parent user. I have experienced first hand the important role the OPCC has in our community through the services and resources that it provides to families and I feel it is my turn to give back.

Rachna Singhal - Vice Chair • Assistant Superintendent, Office of the Superintendent of Bankruptcy, Industry Canada

- **Relevant experience:** PMP with over 10 years of product, research and policy development experience, specialised in IT privacy and security governance.
- **Why I joined the Board:** To work with an organization that directly impacts the lives and development of our society's foundation-young children and their families. As a parent user, OPCC has had a positive impact on my family, and being a part of it allows me the chance to do the same for others in the community.

Chris Alexander - Treasurer • Chief Financial Officer, Ontario Orthotic Lab Inc.

- **Relevant experience:** Chartered Accountant and Chartered Business Valuator with experience spanning finance, M&A, operations, business valuations, corporate and family law and human resources.
- **Why I joined the Board:** Having lived in Oakville for pretty much my entire life, I wanted to make a contribution to the community that was relevant and meaningful to the stage that I was at in my life. With the arrival of my first child in 2011, I felt that my interests were very much aligned with OPCC.

Shelley Kuzma - Secretary • Personal Giving Officer, Oakville Hospital Foundation

- **Relevant experience:** Professional fundraiser with eight years of experience inspiring donors to give to health care and social service agencies. Skilled at raising funds through annual, employee, corporate and major gift campaigns.
- **Why I joined the Board:** OPCC was there for me when my children were young, and given the opportunity to volunteer my time, expertise and knowledge as a Board member is my way of giving back to the organization and local community.

Luc Brunet - Past Chair • Senior Manager, Strategic Initiatives and PMO, TD Bank Financial Group

- **Relevant experience:** Diverse professional background began career in education, transferring to the business world with experience in finance, sales, product management and strategic development.
- **Why I joined the Board:** The Board provides me with an opportunity to be an active member of my community. First-hand experience as an educator has led me to more fully appreciate the importance of OPCC's efforts in supporting children and their families.

Scott Gray • Principal, P S Consulting Group

- **Relevant experience:** Extensive experience in senior financial and operational management
- **Why I joined the Board:** I appreciate the community of Oakville and as a parent with school age children, was motivated to join the OPCC Board to make a meaningful contribution to developing children in my community.

Frances Maizen • Stay-at-home mom caring for 2 young children

- **Relevant experience:** Master's Degree in Human Resources/Industrial Relations and 8 years working in the HR field
- **Why I joined the Board:** I wanted to give something back to the wonderful organization that I have received so much support from. Also, I was interested in getting into volunteer work within the community of Oakville and this was a good fit with my interests.

Merryl Nash • Psychoeducational Consultant, Peel District School Board

- **Relevant experience:** Over 12 years of experience working with school age children and their families with diverse needs. My role involves assessments, consultation and training.
- **Why I joined the Board:** I love OPCC. My children have benefited from many of the programs over the years. I love the connections that I've made over the past five years at the Centre and I wanted to contribute or give back in whatever way I can.

Corrine Rahman • Senior Development Officer, Joseph Brant Memorial Hospital Foundation

- **Relevant experience:** A successful community fundraiser with a broad educational background in leadership studies, human resource management, mediation, and communications.
- **Why I joined the Board:** I believe in the mission of OPCC and wanted to support parents and children in this community.

Kerry Reinke • Chief Risk Officer, Home Trust Company

- **Relevant experience:** Over 13 years of practical experience in risk management, corporate strategy and finance.
- **Why I joined the Board:** The opportunity to work with a diverse group of dedicated Board members and Centre staff, while supporting a strong start for as many children as possible. The Centre provides excellent support to the community and I'm glad to play a small role supporting it.

Community Engagement

We would also like to thank our staff for their participation in the following planning groups that strive to improve the quality of life in the community of Halton. We also acknowledge their commitment to building partnerships with agencies in the community.

Charles Sturt University Early Childhood Advisory Committee
Developmental Early Identification and Prevention Program (DEIPP)
For the Love of Literacy – Conference Planning Committee
Halton Childcare Advisory Group
Halton Literacy Advisory Group
Halton Parenting Advisory Group
Halton Prenatal Network
Halton Postpartum Mood Disorders Coalition
OEYC Halton – Executive Directors Group
Oakville Child and Youth Networking Committee
Our Kids Network – Early Years Committee
Quality First
Winter Recharge Committee

Years of Service

More than 20 years

Pearl Cordua	Jacque Dunk	Doreen English
Lena Delija	Martha Dunlop	Blanche McMillan

10 to 14 years

Judy Grennan	Kathy Percival	Erika Sonius
Judy Kenny	Kim Richardson	Nikki Taylor
Honey Lukito		

5 to 9 years

Susan Beckett	Cynthia Haxell	Christina Racippo
Lisa Booth	Christine Kalar	Jolyn Robertson
Wendy Butt	Wiggy Mabalay	Candace Sunderland
Jackie Chafe	Jill McFarland	Nicola Teague
Mikyeong Choi	Deirdre Nix	Lorna Thorne
Chris Cifarelli	Sameena Parvez	

2 to 4 years

Cindy Baratta	Maria Crane	Antonia Koutlemanis
Nathalie Bruce	Marilee Hempel	Jo-Anne Van Craenenbroeck
Sue Cherry	Darlene Howell	Linda Webb
Jaelyn Craig	Tiberia Kis	

Less than 2 years

Cheryl Bradley	Robin Kay	Joanne Phillips
Mary Cacciaccaro	Lisa MacIver	Sally Preston
Alda De Medeiros-Cyr	Brenda McCann	Jessica Withell
Robin Garell	Jill Newell	